》 巨量資料分析與應用 (4)

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◆ 專長領域為資料庫及語意分析技術、知識管理、數位行銷

現任	台科大資管系兼任助理教授 2008~		
	台大工管系暨商研所兼任助理教授 2006~		
	資訊及通信國家標準技術委員		
	意藍資訊	董事總經理(創辦人) _{1999~} 國內規模最大的網路情報與社群口碑自動分析平台	
	龍捲風科技	董事總經理 國內企業搜尋引擎市佔率最高;國際檢索競賽第一名	
經歷	智威湯遜數位行銷首席顧問、尚藍互動行銷共同創辦人		
	2009年獲選100 MVP最有價值經理人,擁有超過20項語意分析專利		
	2012年榮獲國	家雲端創新獎、數位時代「創業之星」首獎	

課程大綱

- ◆ 第一部份
 - 巨量資料導論
 - 巨量資料分析與管理架構
 - 巨量資料分析技術
- ◆ 第二部份
 - 應用案例與研討 企業個案 (1)
 - 應用案例與研討 企業個案 (2)
 - 應用案例與研討 Open Data

應用案例與研討 - 大數據資料倉儲

資料倉儲 Data warehouse

 A data warehouse is a subject-oriented, integrated, time-variant, nonvolatile collection of data in support of management decisions

企業為何需要 Data warehouse

- Increasing <u>customer focus</u>, which includes the analysis of customer buying patterns.
- Repositioning products and managing product
 portfolios by comparing the performance of sales by
 time or regions, to fine-tune production strategies
- Analyzing operations and looking for sources of profit
- Managing the <u>customer relationship</u>
- Managing the cost of corporate assets

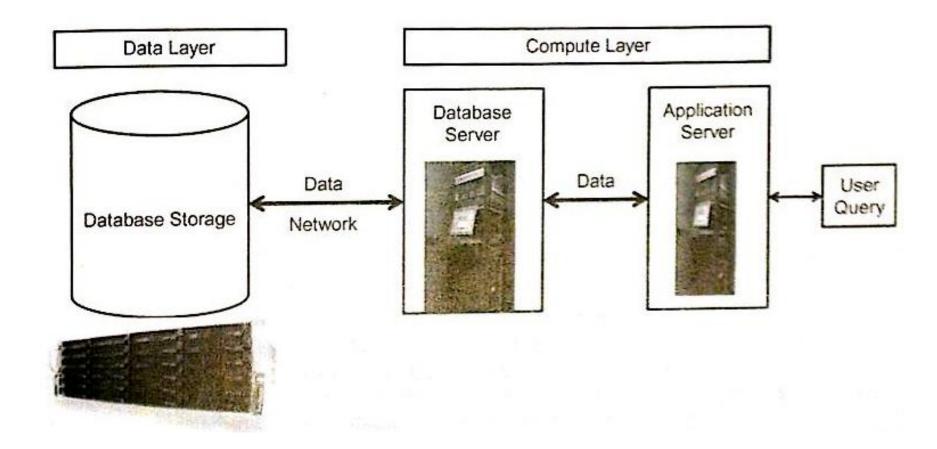
Data warehouse 特性

- ◆ for analytical tasks, using data from multiple applications 分析用途為主
- ◆ relatively small number of users with relatively long interactions 使用者人數較少,但互動程度高
- ◆ read-intensive 讀取為主
- ◆ periodically updated 週期性更新資料
- ◆ contains current and historical data 新舊資料並存
- ◆ Each query frequently results in a large result set and full table scan and multi-table joins 運算量大

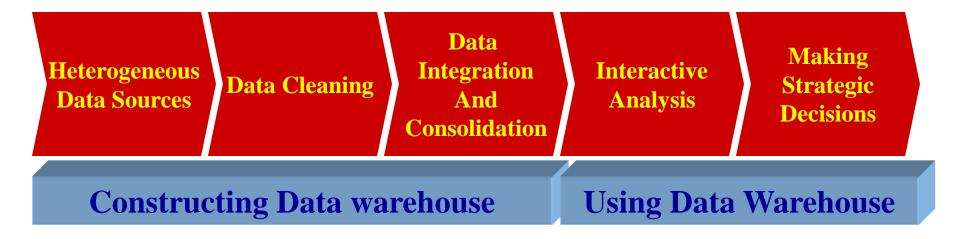
- Why not use Database directly?
 - update-driven approach is inefficient.
 - Potentially expensive for frequent queries.
- Use Data warehouse instead
 - query-driven approach is enough for making strategic decisions.
 - Separate the operational DBMS for daily and critical operations.

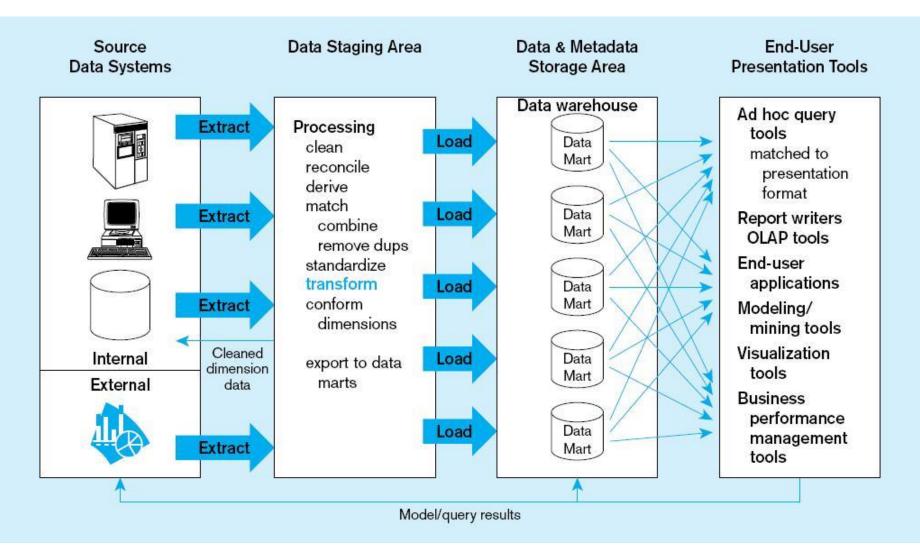
Data warehouse 處理流程

data warehouse processing (original)



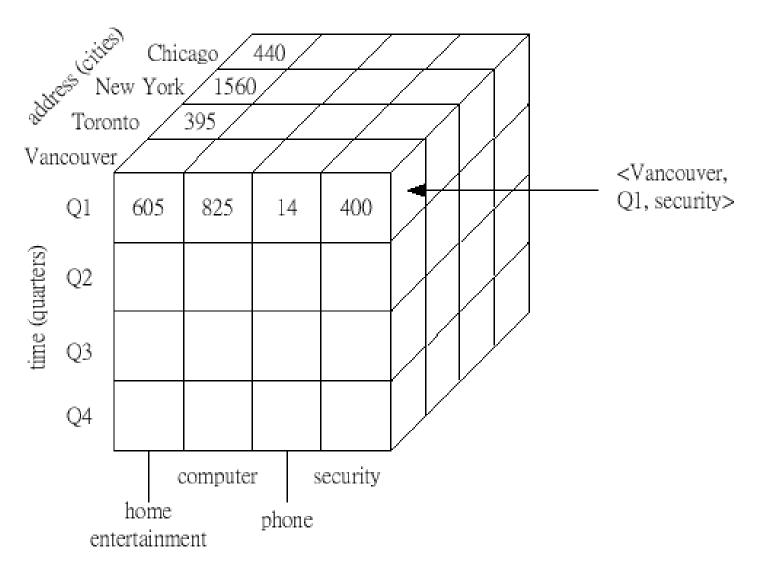
data warehouse processing (original)



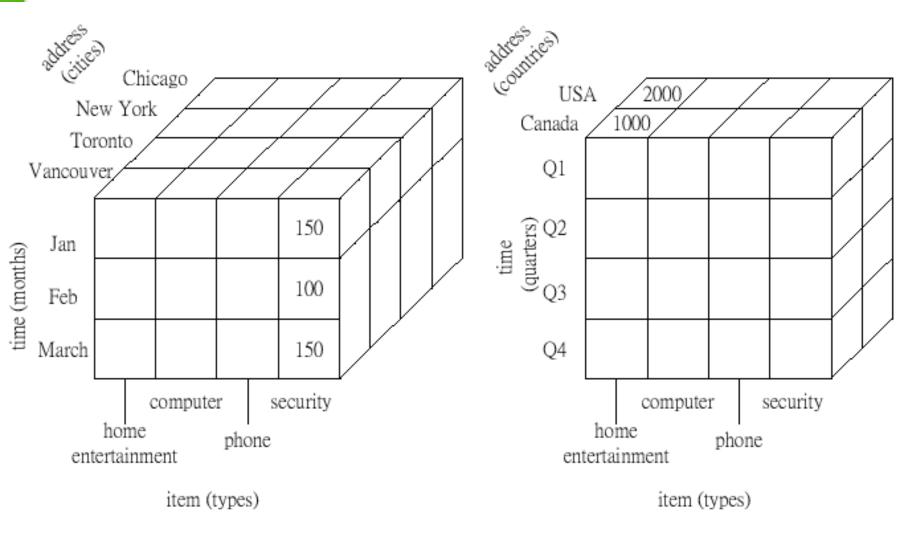


Data warehouse 原理 – Data cube

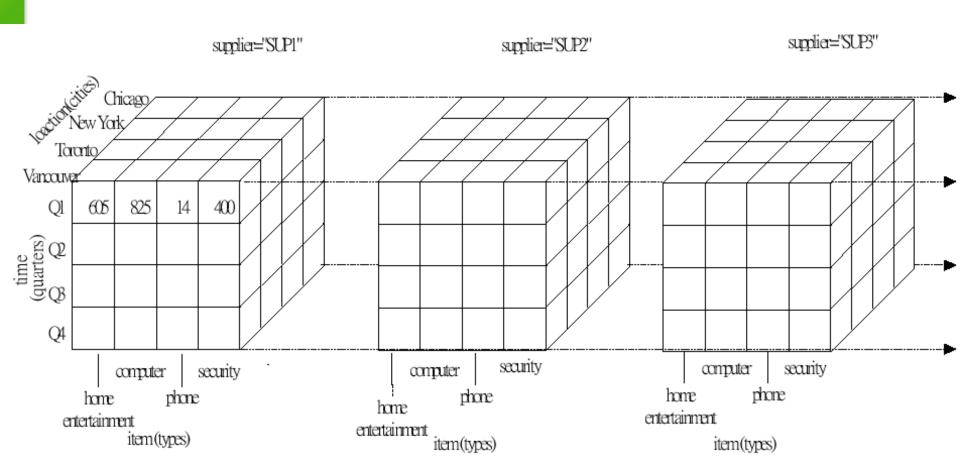
- A multidimensional, logical view of the data
- Concept hierarchy
 - Multiple data granularity 多重的資料顆粒度
 - Data summarization 資料加總
 - Data generalization 資料一般化



(a) item (types)



Roll-up on address

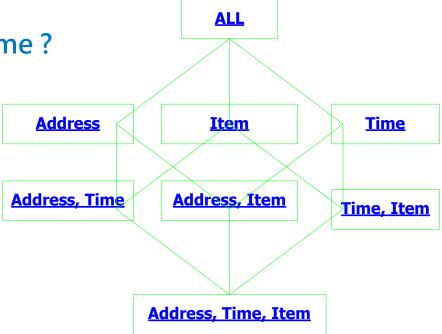


The challenges

- There are 2^N combination for data cube computation.
- Concept hierarchy and Aggregations makes it more complicated
- Efficient data cube computation

• Materialize every, none, or some ?

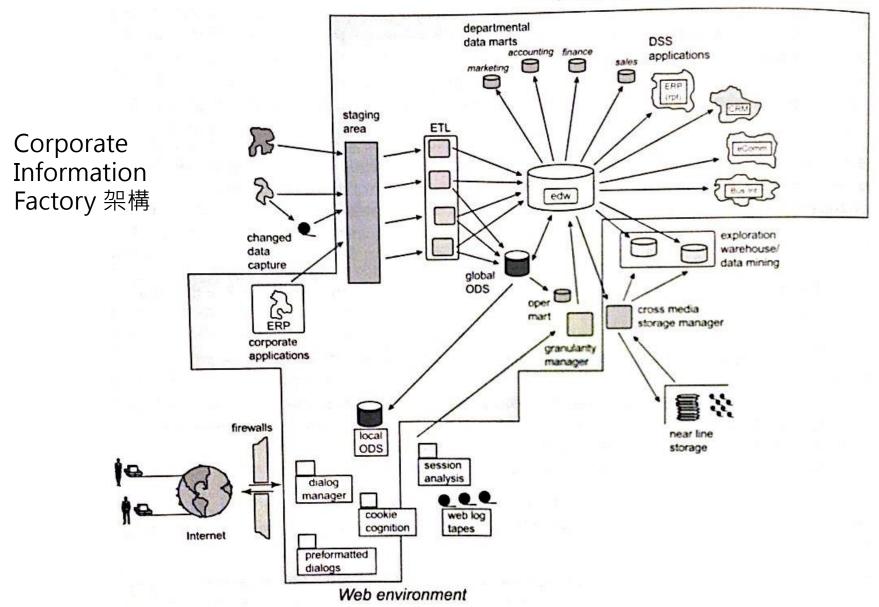
- Algorithms for selection
 - Based on size
 - Based on sharing,
 - Based on access frequency.



On-Line Analytical Processing (OLAP)

- Fast on-line processing of data cubes or multidimensional databases
 - Drill down / Roll up、Pivoting 樞紐分析、Slicing / Dicing, etc.
- Provide interactive analysis and quick response to OLAP queries.
 - Summarization and aggregations at every dimension
 - Retrieval and display of data in 2-D or 3-D cross-tabs, charts, and graphs, with easy pivoting of the axes.
 - Analytical modeling : deriving ratios, variance, etc.
 - Use for forecasting, trend, statistical analysis.

Corporate information factory

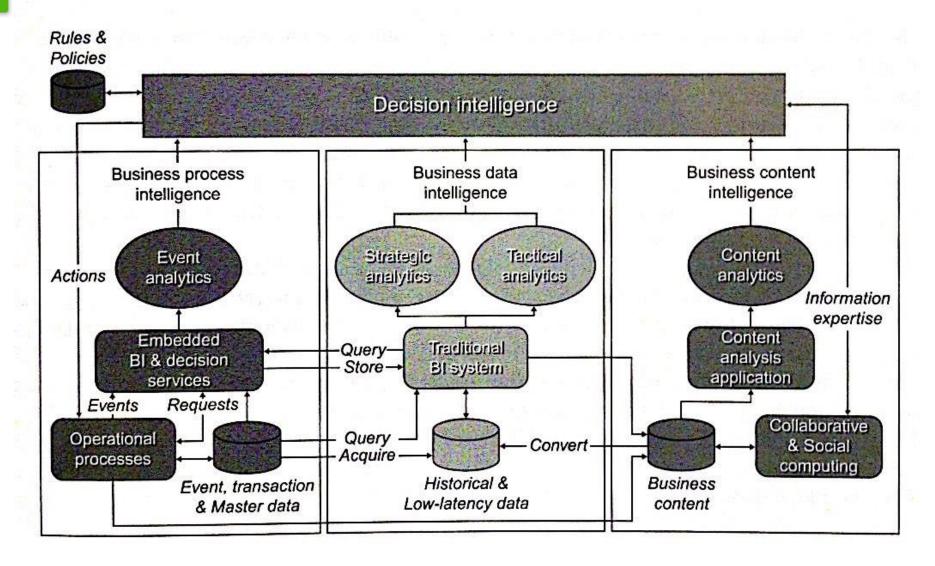


Data warehouse 2.0

◆ The BI matrix

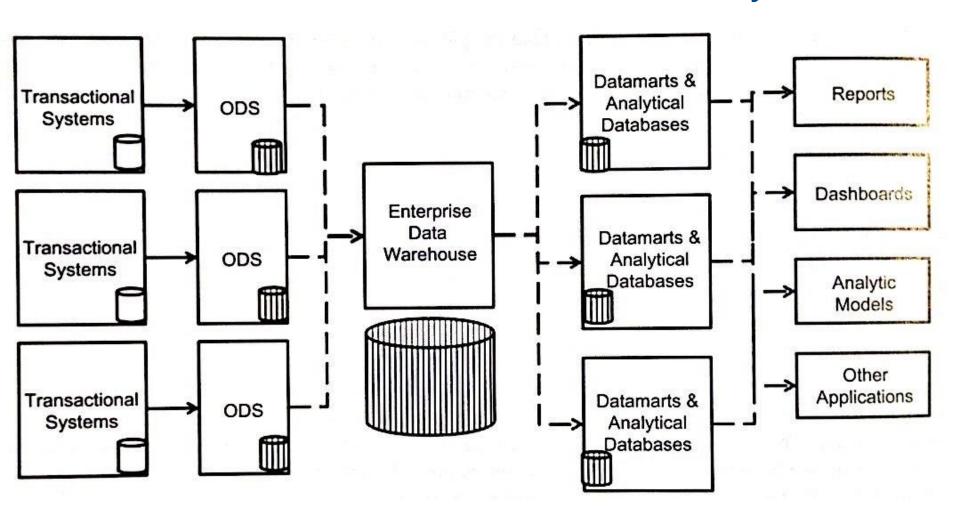
4.7	Strategic BI	Tactical BI	Operational BI
Business focus	Achieve long-term business goals	Manage tactical initiatives to achieve strategic goals	Monitor & optimize operational business processes
Primary users	Executives & business analysts	Business analysts, & LOB managers	LOB managers, operational users & operational processes
Time- frame	Months to years	Days to weeks to months	Intra-day to daily
Data	Historical data	Historical data	Real-time, low-latency & historical data
Mode of operation	User driven Data centric	User driven Data centric	Event driven Process centric

New architecture



◆ 目前企業常見的資料倉儲架構

data distribution in a data warehouse today



整合大數據與資料倉儲

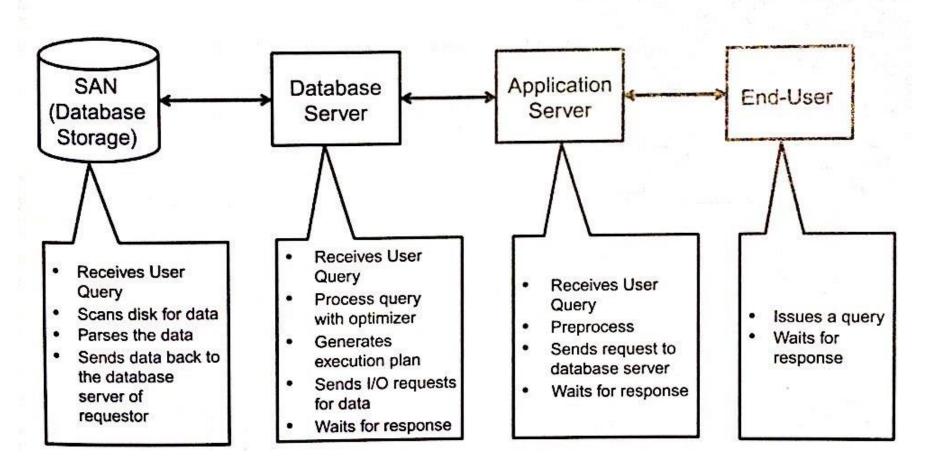
設計前題

- Identify the business objective
- Understand the workload
 - 每次查詢會需要處理的資料量,以及回傳結果的資料量

Wide Wide	Narrow Wide
Wide Narrow	Narrow Narrow

- Understand the data
 - Unstructured
 - Semi-structured

◆ Understand the workload: 傳統的系統架構



可使用的新技術 (1) 雲端技術

Cloud computing components

MANAGEMENT SERVICES:

- Security
- Usage
- Monitoring
- Service Level Agreements (SLAs)

BUSINESS APPLICATIONS & SERVICES (SaaS):

- · Web 2.0 Business Models
- Collaboration
- Social Networking
- Business Applications HR, Sales, Supply Chain Management, ERP
- Services Payment, Hospitality, Tourism
- Communication Email, Skype, GoToMeeting, Join.Me
- Business Tools Office, Notes, Calendar

PLATFORM SERVICES (PaaS):

- Security Authentication & Authorization, Single Sign-on
- Database

- · Workflow Automation
- Application Development & Testing

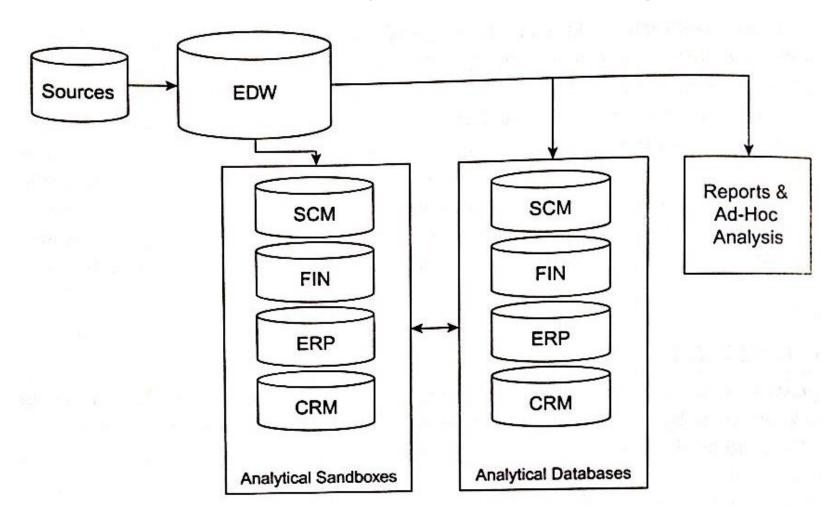
INFRASTRUCTURE SERVICES (laaS):

- Server
- Storage

- Virtualization
- Management

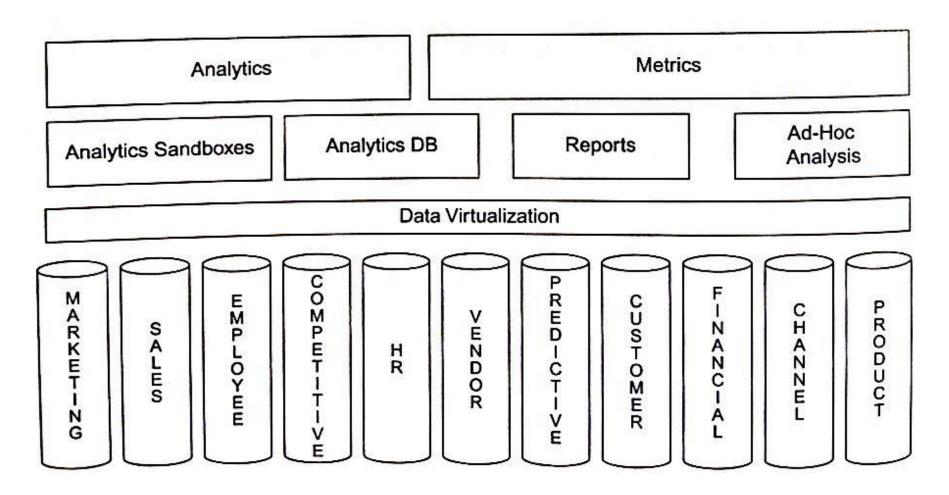
可使用的新技術 (2)

Different state of analytics and reporting



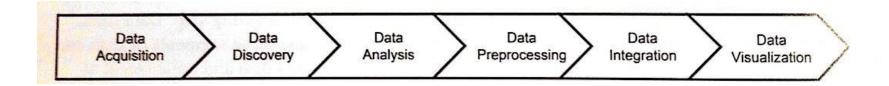
可使用的新技術 (3) 資料虛擬化

Data virtualization-based architecture



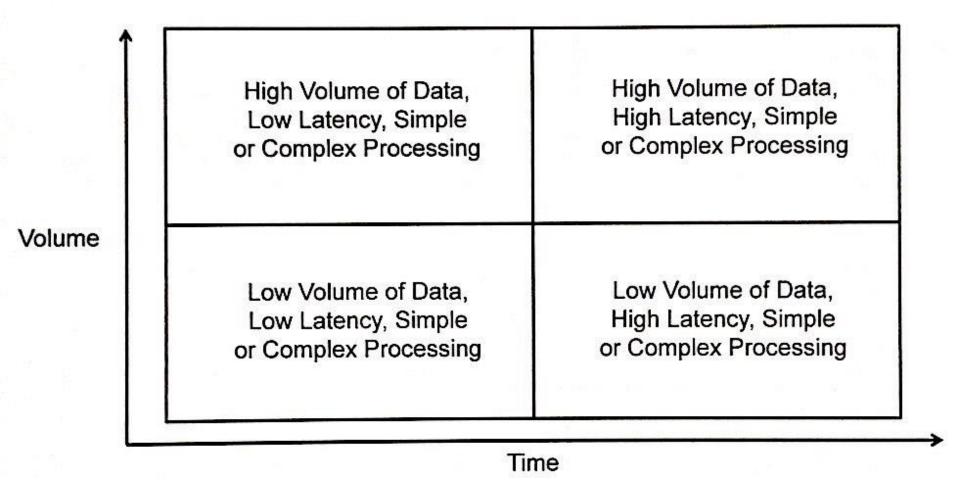
用Big data方式整合Data warehouse

◆ 依下列流程進行資料處理

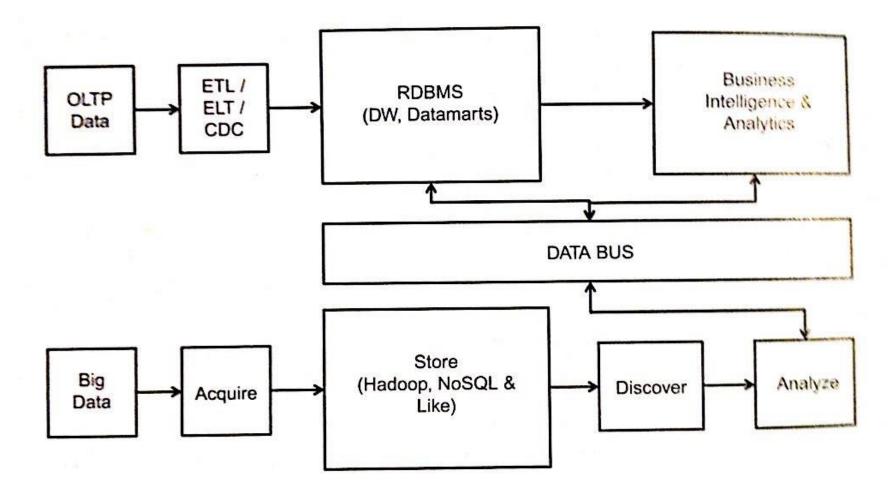


- ◆ 整合結構與非結構性資料
- ◆ 整合大數據架構與BI / Data warehouse架構

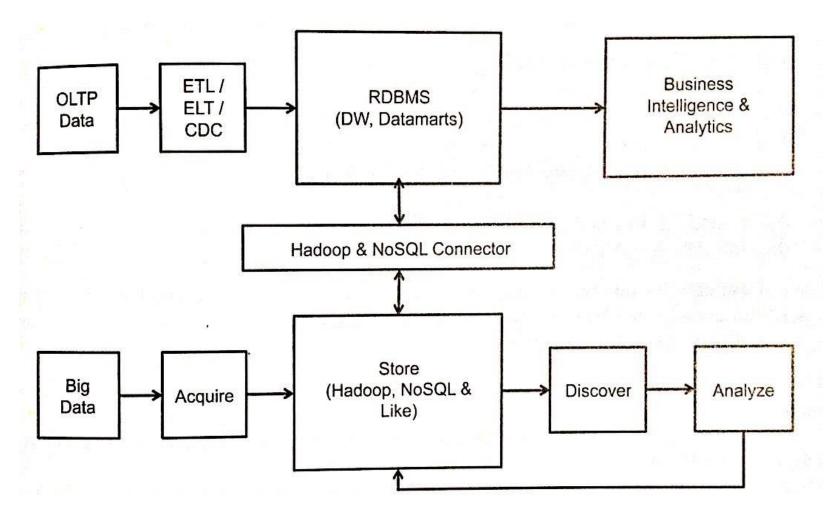
Workload category



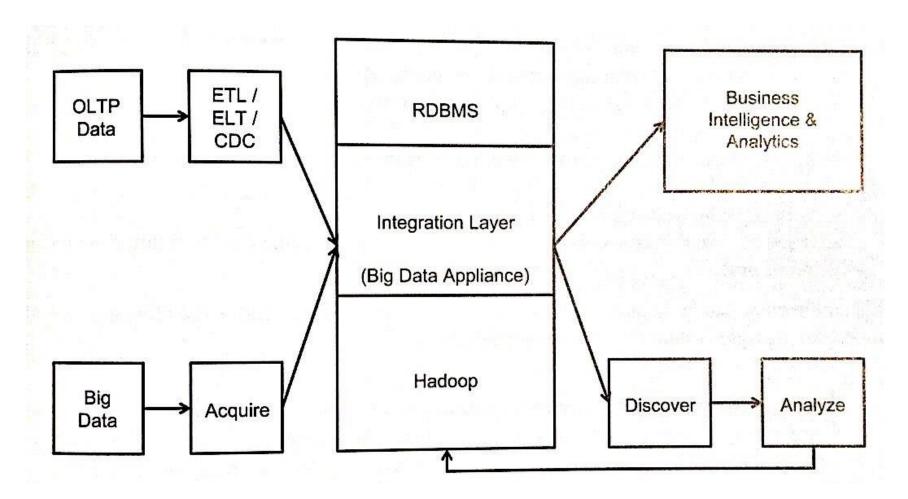
External data integration



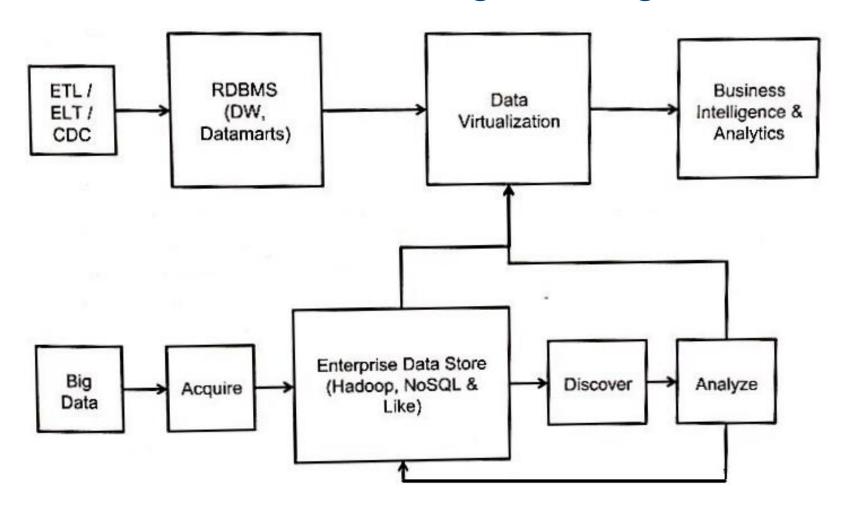
Integration-driven approach



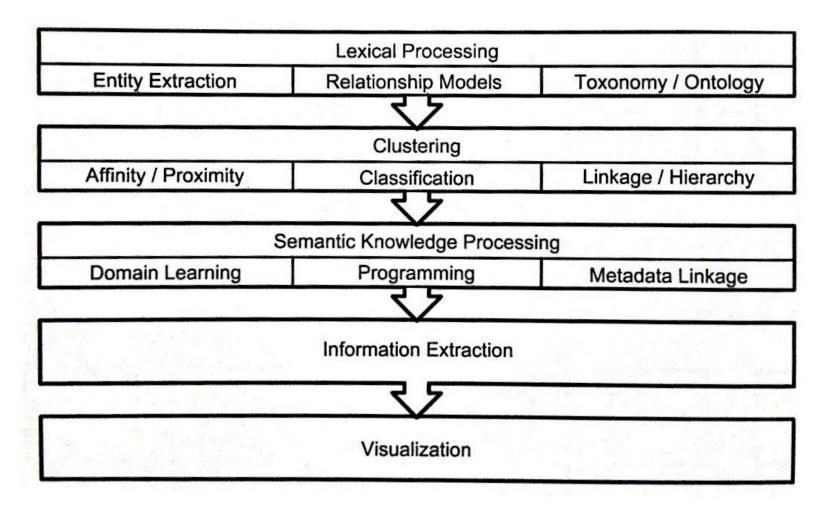
Conceptual big data appliance



Data virtualization-based big data integration

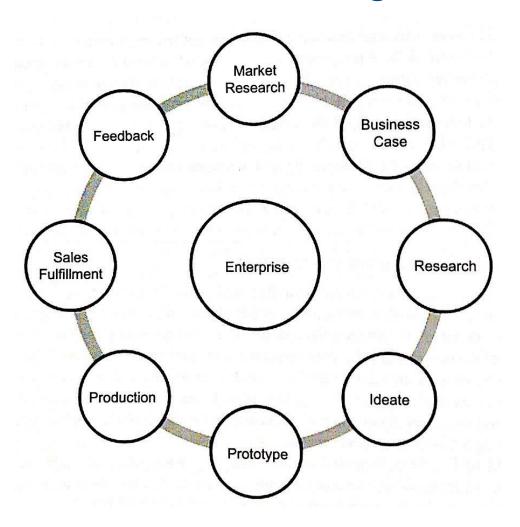


Data virtualization-based : semantic framework

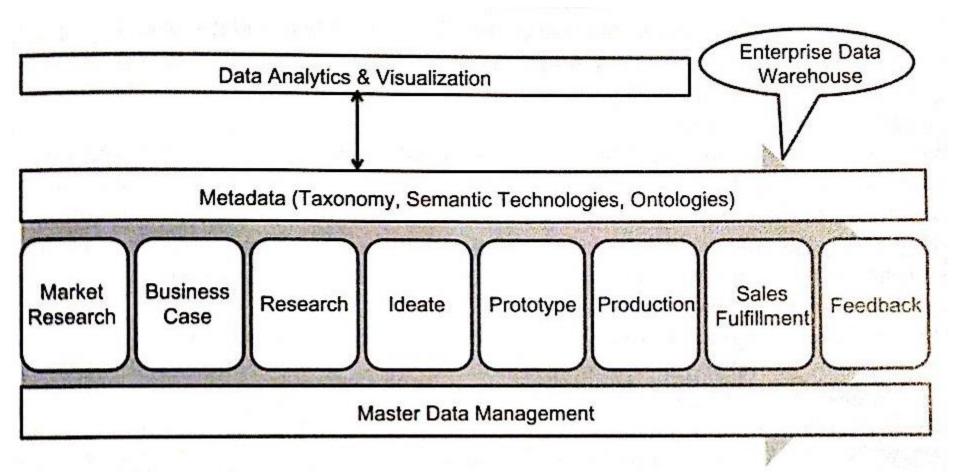


Data-driven architecture for big data

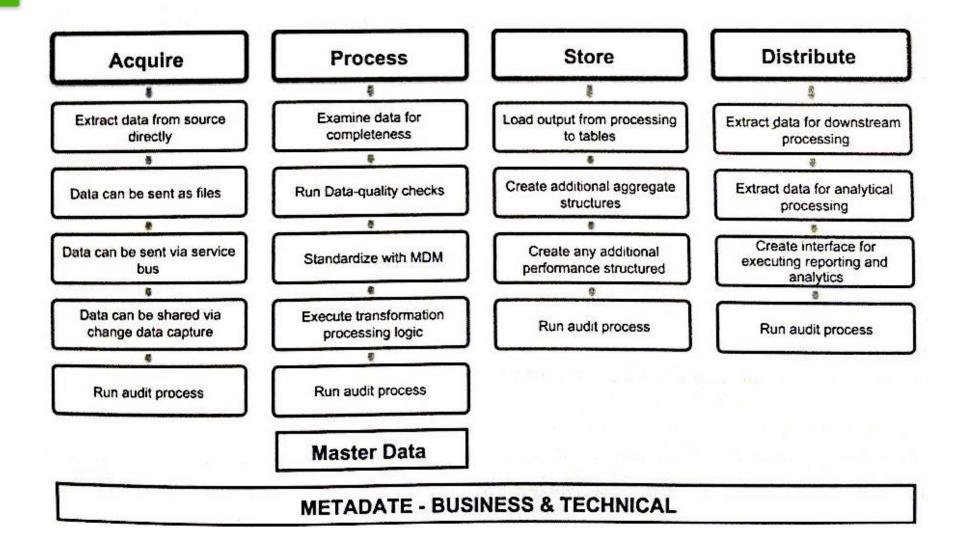
◆ Enterprise use of data before big data:分散的子系統



◆ Enterprise data-driven architecture: 統一的使用方式

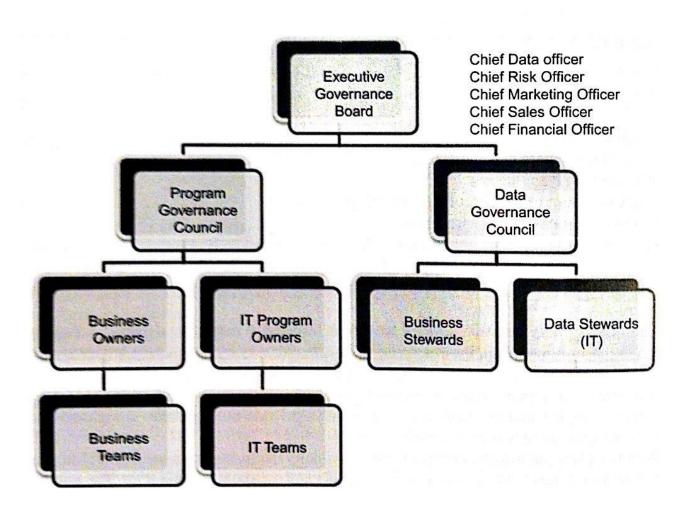


Data processing cycles with integration of MDM and metadata



資訊管理與Life cycle of big data

Data governance teams

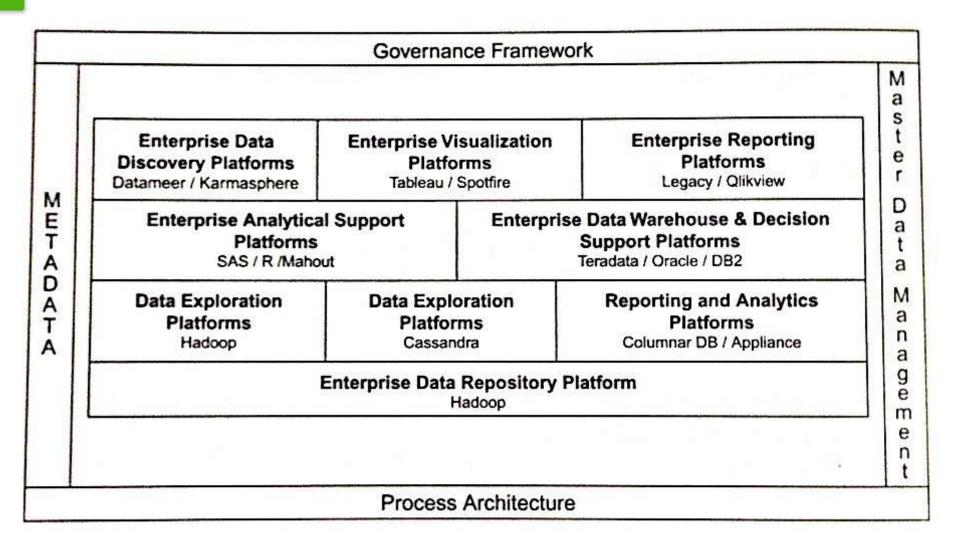


Implement the big data/DW in real life

Current state architecture

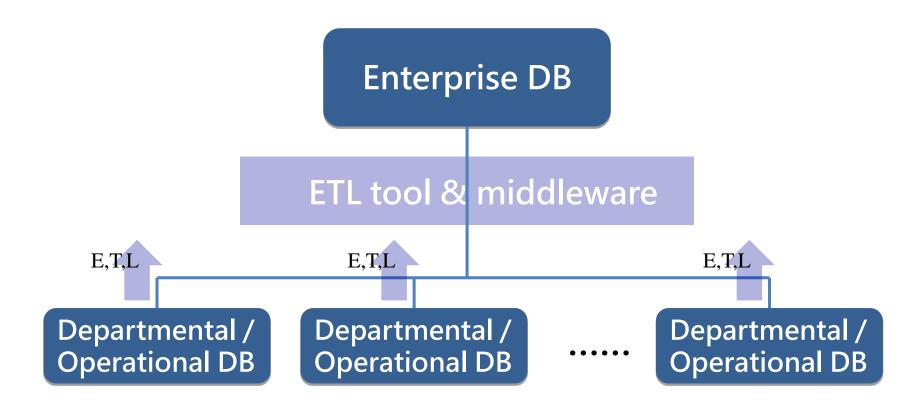
Multiple Multiple Data Multiple BI Multiple Analytics & Organizations Warehouses Solutions Reporting Solutions **Business Units BU DWs** P P P Store 0 0 Retail Management MicroStratogy C C **DWs** Services e е S S S CRACLE **Financial** Financial Services S **DWs** e e e S S S Enabling DW **Functions**

Big data modular architecture conceptual model



整合大數據與資料倉儲-實務案例

知識整合 (1) Database approach

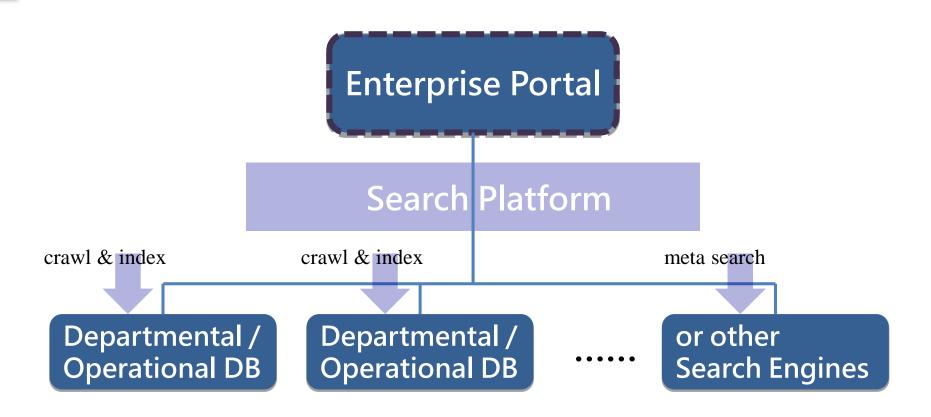


For structured data:

heterogeneous sources \rightarrow ETL

data integration \rightarrow middleware

知識整合 (2) Big data approach



For (un)structured data:

heterogeneous sources \rightarrow crawl & index data integration \rightarrow query & result

資訊整合與重構 - 以旅遊產業為例

- Travel Vertical Portal founded in 2007
- ◆ 國內最大的旅遊搜尋入口



國內最大的旅遊商品 及旅遊情報資料庫

旅遊資訊入口

旅遊產品比價

搜尋技術匯集資訊



FUNTIME

全國最大旅遊搜尋網站



加入最愛 | 首頁 | 登入/加入會員 | 忘記密碼



















旅行,一定要先比價!

共89家航空公司、443,439筆資料,票價、稅金一目瞭然!





NO	航空公司	訂購網站	航段	轉機	艙等	票種	出發效期	未稅票價	②粮金	機票總價▲	查機位/訂購	說明	轉寄
1	菲律賓航 空	玉山	來回	轉機	T經 濟艙	外勞票 0 天-1年	02-06 03-31	6,667	3,300	9,967	A	6	
2	國泰航空	易飛	來回	轉機	N 經 濟艙	3天-30天 外勞票	02-05 06-30	6,634	3,489	10,123		0	
3	國泰航空	玉山	來回	轉機	N 經 濟艙	外勞票 3 天-30天	02-05 06-30	6,526	3,599	10,125	4	0	
4	菲律賓航 空	吉帝	來回	轉機	T經 濟艙	1年/外勞 票	02-06 03-31	6,465	3,670	10,135	#	0	
5	菲律賓航 空	雄獅	來回	轉機	T經 濟艙	1年外勞票 年票	02-06 03-31	6,567	3,647	10,214		0	
6	菲律賓航 空	燦星	來回	轉機	T經 濟艙	0天-12月 外勞票	02-06 03-31	6,567	3,647	10,214	Å	0	
7	長榮航空	易遊	來回	直飛	U 經 濟艙	1個月外勞 票	02-11 06-24	7,944	2,321	10,265	æ	0	
8	長榮航空	雄獅	來回	直飛	U 經 濟艙	1月外勞票 旅遊票	02-11 06-24	7,944	2,321	10,265		0	
9	長榮航空	玉山	來回	直飛	U 經 濟艙	外勞票 3 夭-1月	02-11 06-24	7,979	2,321	10,300		0	
10	長榮航空	易飛	來回	直飛	U 經 濟艙	3天-1個月 外勞票	02-11 06-24	8,025	2,321	10,346		0	
11	國泰航空	雄獅	來回	轉機	N 經 濟艙	30天外勞 票旅遊票	02-05 06-30	6,567	3,795	10,362	4	0	







 Data integration from various sources, both structured and unstructured data.



Innovation - reorganize all travel information

依主題或景點,將相關 資訊進行重構

搜尋結果就像一本 有圖文「活的旅遊雜誌_。











more 🚳

》問題討論